

Commonly Used Terms Glossary

A

About Section v2 / About Us The expandable 'about' section on our websites (<http://tristarcentennial.com>)

Adaptable Content 'Structured content' that was created to be very flexible and used in multiple places. It has many reusable fields and because of the tags and other fields on it, can be utilized in many places.

Adaptable Content Rotator A 'widget' that is on the main page of all HUT sites that pulls and 'rotates' Adaptable Content.

Adaptive Tabs A 'widget' that can be added to websites that has tabs of content, news, events and other custom content (<http://tristarcentennial.com>)

AC (Acceptance Criteria) The requirements that have to be met for a story to be assessed as complete

Affiliation A facility that is affiliated to another facility - An affiliation of Sterling Primary Care is Tristar Centennial.

API (Application Programming Interface) An interface is a defined set of services that allow one application to talk to another application.

App This is a 'template' in dotCMS that represents a full-page application. Each application usually is a portal into some content type, for example the Services Explorer App helps consumers to view and access Services content.

App Scroller Home page quick links, often in the form of circles with icons, that connect a consumer to some of the more popular pages and apps. Also titled "Quick Links" on homepages.

AppStack Easily configurable home page functionality that provides access to multiple Apps.

Artisan A non-facility related website. **Examples:** careersathca.com, sarahcannon.com and nursingathca.com

B

Business Analyst (BA) A BA understands the businesses change needs, assesses the business impact of those changes, captures, analyzes and documents requirements and supports the communication and delivery of requirements with relevant stakeholders.

Back-end Developer (DEV) Java, Apache Velocity, Server-Side Developer.

Basecamp Web-based project management tool that is primarily used to manage migrations, artisan site builds and other general projects

Business Owner (BO) Business Owner, also referred to as the project sponsor or project owner.

Bug A website or software defect that is causing a functional or visual error

Building vs. Facility A facility can contain multiple buildings within it. It is a representation of a compound, campus or grouping of buildings.

C

C&E The Classes & Events module can be placed on HUT websites and allows consumers to schedule a class or event online. Data for the module is provided to dotCMS from CareLink via the Forge.

CareLink A system behind the Forge that contains event, physician and other important data. Built on Salesforce.

Change Board Group of field participants who evaluate enhancement requests.

Client-Side Any code, files or functionality that are ran/loaded within a consumer's browser.

Content Migrator (CM) Content Migrations assist in the HUT migration process.

CMS (Content Management System) A Content Management System (CMS) is an application designed to make it easy for non-technical users to add, edit and manage a website. dotCMS is the CMS for HCA.

Comps Compositions (comps) are the look and feel for a project. Designers present comps to the client based on requirements and feedback.

Config A configuration file or content structure that allows for customization of HUT, Apps and Widgets.

Consult-a-Nurse Many facilities have a 'Consult a Nurse' line that allows users to quickly connect with a nurse to get help.

CRM Modules Customer Relationship Management Modules (Classes & Events, Make An Appointment and Find A Doctor).

D

DCMSA DCMSA is used as part of the URL in enhancement request tasks generated by JIRA. The url is often truncated to "DCMSA-2617)

Designer Individual who creates the look and feel of our products

DEV Backend Developer Designation

Dev Cycle Sprint 4 week development cycle (excludes HUT migrations) used by front-end and back-end developers to build new, or enhance existing, development tools.

Dora Backend nickname for system used to associate services to a facility

dotCMS dotCMS is the content management system used by HCA sites

E

EB (Entity Branding) A 'content structure' in dotCMS where 'entities' branding is saved in one authoritative place. This allows our team to build style sheets for various applications dynamically pulling in colors, logos, images and fonts, customizing whatever interface is using it instantly.

EBSCO The system providing health content to our websites

eCW (eClinicalWorks) eClinicalWorks is a patient portal used by PSG sites

Enhancement Request/Task Tasks submitted to update existing functionality or create new features

ER Navigator The ER Wait Time bar that appears horizontally under the logo

ER Wait Time (ERWT) Many HCA facilities keep a running 'ER Wait Time'. We present these times on many of our websites by pulling data from the XML or JSON feed provided by corporate.

Events A scheduled activity at a facility often promoted on their website

Express Site A deprecated version of HUT that PSG sites used before they were supported.

F

Facility A 'content structure' that holds facility data. A facility can be an HCA facility or other facility. Facilities are directly related to hosts/websites and to buildings. A facility is required when building a HUT site.

FAD Find A Doctor CRM Module

FADMAA Find A Doctor/Make An Appointment CRM Modules

Front-end Developer (FED) HTML, JavaScript, CSS, Less, Apache Velocity/PHP Client-Side Developer

Freud dotCMS plugin that quickly and easily allows users to create direct relationships between content

FW1 (Framework 1) Framework 1 was the original 'nervous and skeletal system' of our dotCMS collection of sites. While it made several efforts to be more of an 'enterprise' solution by having a start file where a lot of global pre-processing could occur, it allowed for custom templates and themes which eventually led to a completely unsupported solution.

FW2 (Framework 2) Framework 2 is our new 'nervous and skeletal system' of our dotCMS collection of sites. We have strived to make it even more enterprise-standard and have done so by providing a global set of templates and themes (HUT is one of these themes). It also has a global start and end file where we can pre/post process data as well as integration of the configuration content for customizing apps/widgets. As HUT is built on FW2, it is constantly growing and developing.

G

GAP Google Analytics Premium is an analytics tracking tool

GCA Get Covered America is an HCA enterprise promotional campaign to support the Affordable Care Act

H

H2U Health To You is an HCA owned health and wellness solutions company

HCAPS HCA Physician Services - Now called PSG

Header The top portion of a web page that usually contains the name and logo

Home Featured Items A 'content structure' that is typically presented on home pages using the home featured items widget.

Host A 'website' in dotCMS.

HUT Healthcare Unified Technology. One technology to rule all sites.

HUT:MT The Multi-Tenant Solution is an upgrade to the functionality of the Healthcare Unified Technology (HUT) product. Multi-Tenant allows the hosting and rollup of functionality for multiple sites on one site platform. There are umbrella and market multi-tenant sites.

J

JIRA Development task and workflow management tool for Agile lifestyles

L

Location Card A side card used to provide information about a specific location.

M

MAA (Make An Appointment CRM Module) Allows consumers to schedule an appointment online

Market Site A multi-tenant single site pulling data from multiple hosts (ex: tristarhealth.com)

Meditech Software that is used in facilities to house patient data

Metrics/ Analytics Data that describes website usage

MHO (MyHealthOne) An enterprise consumer and patient online health portal

Migration Sprint The six week time period in which HUT migrations are completed

Modules Find A Doc/Make An Appointment/Classes & Events CRM modules

MyHealthDirect (Online Scheduling) Online scheduling application accessed by CRM Modules

N

Nav A navigation allows consumer to easily access areas of a website

News Item A 'content structure' used to store and present news articles.

P

PA (Product Advocate) An individual who has subject matter expertise in a particular product who aims to promote and evangelize the product

Page Navigator I am/I want to horizontal bar under the logo that allows consumers a quick way to access information. It is not required to be used on sites.

Part B The open-discussion portion of a scrum

Physician Directory Directory of physician data housed in dotCMS. Deprecated system being replaced by Carelink.

Plugin A plugin is a software add-on that is installed onto a program, enabling it to perform additional features. For example, Internet browsers allow users to install plug-ins into the browser to give that browser features not found in the default installation.

Pre-Reg Pre-registration is a process that allows consumers to register for their facility visit prior to the appointment

Pre-Release Notes Monthly communication sent on the Monday of QA week that provides status on development cycle tasks.

Production (Prod) A term used to describe any code, functionality, server or other technology that is currently running or planned to be deployed into a live environment in which our consumers can have access on the world wide web.

PSG (Physician Services Group) Physician Services Group

Puller A dotCMS portlet (admin tool) that gives us the ability to delete or update pages across all websites.

Pusher A dotCMS portlet (admin tool) that gives us the ability to create/push pages across all websites.

PWU (Practice With Us) Practice With Us is HCA's physician recruitment website (<http://practicewithus.com/>)

Q

QA (Quality Assurance) Quality Assurance is the process of checking to see whether the product or development task being developed is meeting specified requirements or design comps

R

Related Content Content that associated with other content either through direct relationships or via dotCMS categories/tags or other metadata

Release Notes Monthly communication that outlines completed development cycle tasks

Retrospective Time after a sprint cycle to see what we did well and what we can improve on

S

Stakeholder Acceptance Testing (SAT) The last phase of the software or website testing process where the stakeholder tests to ensure the software or website meets requirements.

Scrum Short M/W/F meetings to allow developers to status their development cycle tasks and raise any issues/roadblocks

Secure Forms A safe and secure way to submit PHI or other sensitive data on a website.

SEO (Search Engine Optimization) Search Engine Optimization is the process of affecting the visibility of a website in search engine response

Services A-Z Service Explorer A-Z are the services provided by a facility

Services Explorer Service Explorer A-Z are the services provided by a facility (interchangeable with A to Z)

Story A story is a tool used in software development to describe the type of user, what they want and why. A user story helps to create a simplified description of a requirement.

T

TabStack A new type of functionality similar to the appstack where consumers can specify which apps they would like to display in a set of tabs via Config content.

Taleo A database vendor HCA's HR department uses to store recruitment information (excludes Practice With Us data)

TechDocs Technical documentation resource (<http://techdocs.ehc.com/docs/>)

U

UAT (User Acceptance Testing) User acceptance testing (UAT) is the last phase of the software or website testing process. During UAT, actual users test to make sure the software or website can handle required tasks in real-world scenarios, according to specifications.

UI (User Interface) A user interface (UI) is everything designed into a website with which a consumer may interact

Umbrella Site A multi-tenant platform that contains multiple sites and data on a single host (ex: sahealth.com)

URL An Internet address usually consisting of an http and the domain name (<http://www.hcahealthcare.com>)

UX (User Experience) Process by which creatives think holistically about design problems and design solutions

W

Widget A dotCMS structure that contains HTML, JavaScript, CSS and velocity code. While widgets can be used to do basically anything, widgets are generally only built as reusable, enterprise-wide solutions to problems that have been submitted via an enhancement request.

WPM (Web Project Manager) Project manager assigned to various projects or a division. Also referred to as a PM.

WSA (Website Administrator) The website administrator manages content and updates to various websites. These could be hospital, PSG, or artisan sites.

WSA Call Monthly call with the field to discuss dev cycle enhancements, enterprise initiatives and general updates

WSEL WSEL is used as part of the URL in enhancement request tasks generated by JIRA. The url is often truncated to "WSEL - 286)